		Autumn 1	Autumn 2	Spring 1	Spring 2	Summer 1	Summer 2
Certificate Year 12	xtension)		Unit 1: The business environment	Unit 1: The business environment		Unit 1: The business environment	Unit 1: The business environment
			LO6: Understand the external influences and constraints on businesses and how businesses could respond	Examination	LO3: Be able to establish a rapport with customers through nonverbal and verbal communication skills	Resit Revision	Resit opportunity
		LO2: Understand how the functional areas of businesses work together to support the activities of businesses	LO7: Understand why businesses plan	Unit 4: Customers & communication	LO4: Be able to convey messages for business purposes		Unit 4: Customers & communication
		LO3: Understand the effect that different organisational structures have on how businesses operate	performance of businesses to	LO3: Be able to establish a rapport with customers through nonverbal and verbal communication	Coursework submission		Coursework re-submission opportunity
	13	information to check the financial health of businesses	Unit 4: Customers & communication	LO4: Be able to convey messages for business purposes			
	ear	between businesses and stakeholders	LO5: Know the constraints and issues which affect the sharing, storing and use of information for				
	>	Unit 4: Customers & communication LO1: Understand who customers					
	Ō	are and their importance to businesses LO2: Understand how to communicate with customers					

Autumn 1	Autumn 2	Spring 1	Spring 2	Summer 1	Summer 2
Unit 1: The business	Unit 1: The business	Unit 1: The business	Unit 4: Customers &	Unit 1: The business	Unit 1: The business
environment	environment	environment	communication	environment	environment
	LO6: Understand the external influences and constraints on businesses and how businesses could respond	Examination	LO3: Be able to establish a rapport with customers through nonverbal and verbal communication skills	Resit Revision	Resit opportunity
O2: Understand how the inctional areas of businesses ork together to support the ctivities of businesses	LO7: Understand why businesses plan	Unit 4: Customers & communication	LO4: Be able to convey messages for business purposes	Unit 2: Working in Business	Unit 2: Working in Business
O3: Understand the effect that fferent organisational structures ave on how businesses operate	LO8: Be able to assess the performance of businesses to inform future business activities	LO3: Be able to establish a rapport with customers through nonverbal and verbal communication skills	Coursework submission	LO1: Understand protocols to be followed when working in business	LO3: Be able to use business documents
O4: Be able to use financial oformation to check the financial ealth of businesses	Unit 4: Customers & communication	LO4: Be able to convey messages for business purposes		influence the arrangement of	Unit 4: Customers & communication
etween businesses and cakeholders	LO5: Know the constraints and issues which affect the sharing, storing and use of information for business communications				Coursework re-submission opportunity
ommunication D1: Understand who customers re and their importance to usinesses					
LO2: Understand how to					

	Autumn 1	Autumn 2	Spring 1	Spring 2	Summer 1	Summer 2
ear	Unit 2: Working in Business		· ·	Unit 5: Marketing & market research	Unit 2: Working in Business	Unit 2: Working in Business
>	LO1: Understand protocols to be followed when working in business	LO4: Be able to prioritise business tasks	Examination	LO4: Be able to validate and present market research findings	Resit Revision	Resit Opportunity
ific	LO2: Understand factors that influence the arrangement of business meetings	communicate effectively with	Unit 5: Marketing & market research	Coursework submission		Unit 20: Business events
Cert 13	LO3: Be able to use business documents		LO1: Understand the role of marketing in businesses		•	Coursework re-submission opportunity
lded	Unit 20: Business events		LO2: Know the constraints on marketing			Unit 5: Marketing & market research
=	LO1: Be able to prepare for a	evaluate if the business event met	LO3: Be able to carry out market research for business opportunities			Coursework re-submission opportunity
Ш		Coursework submission				